



TERMS AND CONDITIONS OF HOSTA TRAINING

Payment for participants attending courses

- Payment is required prior to the commencement of courses.
- Tax invoices must be paid within 14 days from the date of issue.

Refund /Credit Policy

- Full refunds of fees and charges will be granted if a course is cancelled by HOSTA due to insufficient bookings.
- In the event of a course cancellation, participants are eligible to transfer to another training date or a full refund.
- If a participant is unable to attend a course they are enrolled in due to illness, a credit will be given which will remain for a 3 month period. If the credit is not utilised within the 3 month period, it will be forfeited.

We will not issue refunds or credits for:

- Participants that do not attend their scheduled course.
- Participants who do not complete their course.
- Notice of cancellation is under 14 days of their course.